NEWSCo/Lab

Building news savvy: Best practices

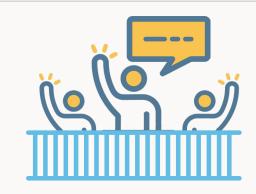
Engagement



A 'Contributions' Section

■ WHAT IS IT?

De Correspondent's "contributions" section is like a comments section with guard rails and a how-to guide. Featured beneath all stories on the site, the contributions section explicitly invites readers to share their "experience and knowledge" — instead of their opinions. "This may seem like a minor detail," publisher Ernst-Jan Pfauth wrote, "but the first step to great reader contributions is an articulation of your expectations."





■ WHO'S BEHIND IT?

<u>De Correspondent</u> is a Dutch news startup that launched in 2013 after <u>crowdfunding \$1.7 million</u>, making it at the time the most successful journalism crowdfunding campaign <u>in history</u>. The company now has more than <u>50,000 paying members</u> in the Netherlands and is working with New York University professor <u>Jay Rosen</u> and the <u>Membership Puzzle Project</u> on plans to to <u>launch an English-language edition</u> in the U.S.

■ DOES IT WORK?

An <u>experiment</u> by The Atlantic's Adam Felder found that the comments change how people see the article itself — for better or worse. De Correspondent editor-in-chief <u>Rob Wijnberg</u> says he sees "<u>a lot less</u>" toxicity in their comments section than elsewhere. Articles on the site often receive 100 or more contributions, many of which <u>add context or additional information to the original reports</u>.





■ HOW TO DO IT

Only De Correspondent's paying members, using their real names, may leave contributions. They are asked to "share what you know" — one of 10 "house rules" — as well as to stay on topic and not to treat De Correspondent as a diary. The outlet's correspondents participate and redirect conversations that veer off course. When a violation occurs, editors delete the comment and email the offender to remind them of the rules.

